

# VL OMNI & LOOP RETURNS

## *Transforming Data, Connecting Business*

Accelerate Growth with VL OMNI: Your trusted GDPR-compliant integration platform partner for real-time, agile and scalable iPaaS data integration. Our managed service is trusted by global merchants and a network of trusted partners.

### *The Platform*

VL OMNI's integrations work by connecting unique applications together by normalizing the data between the applications, and applying business rules directly to the data as it moves.

Built on cutting-edge AWS microservices technology, growing brands looking for an agile and scalable data integration solution come to VL OMNI for our expertise with B2B and B2C ecommerce and EDI. VL OMNI allows merchants to move their data in ways that matter most to them.

### *VL OMNI's Loop Connector*

Integrate Loop Returns to other eCommerce applications for a seamless returns and refunds process.

The Loop Connector powered by VL OMNI allows you to eliminate the need for manual data entry and automate your returns and refunds process at scale. This is a fully integrated and managed solution for brands wanting to achieve a painless return process to deliver a great customer experience post-purchase and reduce cost of returns.

### *Key Workflows*

The Loop Connector powered by VL OMNI is useful for those brands who want to integrate the returns process into their applications like their ERP, WMS, and more.

- ▶ Returns (RMA) multi location to CSV and EDI 180 and the ERP as a return order
- ▶ Exchange order to ERP
- ▶ Return Update from the ERP to Loop
- ▶ Refund to ERP
- ▶ Refund to EDI 812 and to email
- ▶ Payout to EDI 823 or to a CSV

